

Policy Details

Policy Number:	SMC 023	Version:	1.2
Effective Date:	1 July 2020	Last Updated:	July 2020

Application

This policy applies to all employees of Stanley Roads, Stanley Asphalt and Stanley Staffing Solutions or any other member of the Stanley group of companies.

This policy applies to all company activities and workplaces.

Policy Statement

Stanley Roads places the very highest emphasis on the quality of Road Surfacing and Repairs service provided to our clients.

Our approach to project management, staff training, resource allocation, process validation and documentation is designed to:

- Meet or exceed customer expectations of service and on-time completion
- Provide the highest quality of workmanship, materials and contractors / services
- Meet legal and other specified requirements
- Ensure compliance with the documented management system.

The company commits to continual improvement, using Key Performance Indicators and will set measurable objectives and targets, which are continually reviewed for suitability and at Management Review Meetings

This policy is reviewed annually to ensure and improve its effectiveness in meeting client expectations and other planned outcomes. It is communicated to staff at induction and is available to staff and other interested parties on the company web site.

We demonstrate our commitment to Quality by implementation of processes which meet the requirements of ISO 9001:2015 – Quality Management System.

Further Information

Refer content queries to the Managing Director.

Review

Stanley Roads hold the right to review this policy and update as required.



Henry Stanley
Managing Director